

# Troubleshooting: I've lost operator password. Is there any way to recover it?

There is no way to recover operator password.

You'll need to remove the users.dat file in the Data folder in the installation directory (usually C:/Program Files/CafeSuiteData) and reinstall the software (using the same installation directory). After starting CafeStation again you'll be able to log in with the default boss username and no password. Then you'll need to recreate all operators' profiles on Operators page in options.

To prevent abuse in the registered version after replacing any database file you will first see a Security alert window where you need to confirm the change by entering your client password (received together with license key).

Unique solution ID: #1056

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